What To Do When You Have A Problem

In an effort to work cooperatively with Loyola Marymount University and develop strong lines of communication, quick responses and best outcomes for local residents who experience problems associated with the university, the Westchester – LMU Community Task Force has established the following guidelines.

The Neighborhood Council of Westchester Playa del Rey is sharing these guidelines and encouraging local residents and the university to work cooperatively to address off-campus behavior issues as they arise.

At the time of the incident:
- If there is an emergency call 911 immediately.
- Specifically:
  - Someone is hurt and needs assistance
  - Someone is in danger
  - You feel threatened
- When is a problem not an emergency?
  - No one is in immediate danger
  - Noise complaints
  - Disruptive parties
  - Minor Property Damage
  - Loitering
  - Public drunkenness
  - Public urination
- When the problem is not an emergency, you can contact:
  - LAPD Dispatch: (877) ASK-LAPD (275-5273)
  - Pacific Division Front Desk: (310) 482-6334
- After contacting LAPD (but at the time of the incident) you can also contact LMU Public Safety if LMU students are involved (response area limited):
  - LMU Public Safety: (310) 338-2893 – Always call LAPD first!
- If you feel that the event is serious enough that follow-up will be required and/or if you witness a crime, please do your best to gather information (or make sure that LAPD and/or LMU Public Safety gather evidence) at the location of the incident. For example, take pictures and/or video (from public areas or your own property) of disturbances / violations, trash, property damage, and vehicles. Document licenses and LMU permit stickers, if visible. Whenever possible, try to make sure other neighbors witness incidents with you. All of this will help with disciplinary action, if required. Please note, do this only in a non-confrontational manner and never put yourself in harm’s way.
- Contact your LAPD Senior Lead Officer to notify them of the problem (this is an informational call, not a call for a police response. For a police response, call the numbers listed above):
  - Westchester – west of Sepulveda Blvd/Playa del Rey – SLO Tony Ramos 310-622-3978
  - Westchester – east of Sepulveda – SLO Ruben Garcia 310-622-3976
  - Playa Vista – SLO Greg Jacobus 310-622-3971

What if I am experiencing a repetitive problem?

Mediation Hearings
If you have chronic problems that are affecting your quality of life, you can request mediation hearings in one of two venues:
- Los Angeles City Attorney’s Office Dispute Resolution Program:
  - Contact: (213) 485-8324
- LMU (only if LMU students are involved):
  - Contact Clarence Griffin at Clarence.Griffin@LMU.edu or (310) 338-7854
If you feel that the repetitive problems represent a public nuisance, you may contact Los Angeles City Attorney’s Office.
- Deputy City Attorney Claudia Martin at Claudia.Martin@lacnty.org or (310) 202-3824

For Traffic Violations or Parking Problems:

For traffic violations or hazards, contact 3-1-1, 877-ASK-LAPD, or 9-1-1, as appropriate.
For parking problems, contact the Department of Transportation:
- LADOT Dispatch: (213) 485-4184
- Western Parking Enforcement Front Desk: (310) 312-3511
LMU Public Safety Parking (for parking issues with LMU student cars only):
- Anthony Reveles (ARSEvilles@lmu.edu) – (310) 338-2893
- Acquire LMU parking permit number and vehicle license number, if possible

Contact us if you would like to know about future meetings on this subject – inquiries@ncwpdpdr.org.